

SMB Version 15.1 ~ Optional Release

Last Friday, March 26, Sage emailed customers about SMB version 15.1, and our phones began ringing. Most of the calls we received were questioning how and when to update.

First, this install is optional. Last year, 2009, the usual program update was not released in the October timeframe, namely because version 14 was released in August 2009. Therefore, Sage released this optional version now to provide ample time for familiarization of payroll changes prior to year-end deadlines. It is our understanding that there will be another major update released this fall that everyone should install. Since this is an optional release, the format is not a CD but rather an email download format. The email you received is specific to you the customer. It contains specific information to you; it is not a mass email relative to every customer at-large. So, in summary, please keep this as a permanent record of your Sage program documents. As an extra measure, you can forward your email to us; we will maintain it as a part of your permanent file.

We encourage you to read the Release Notes detailing the enhancements, fixes, and known issues and comments about version 15.1. Most importantly, the payroll changes will require careful consideration as to when to upgrade. For example, we do not recommend upgrading before balancing and processing first quarter reports. The enhancement will require you change your quarterly procedures; therefore, you do not want to change your version before finalizing first quarter. Installing the update prematurely, will limit your time to familiarize and change your procedures for reporting the first quarter.

While payroll is a highly important and rich enhancement, there are many others; for example, Credit Card Management will also require a change in procedures and processes as well. In light of this, we are featuring seminars covering SMB Version 15.1. These 4-hour sessions will cover the Enhancements, Fixes, and Known Issues and Comments topics outlined in the Release Notes PDF. We've all heard the familiar saying, "Been there, done that, and have a t-shirt to prove it." Well, your experience post-seminar will have you confident and PREPARED to upgrade to version 15.1. No surprises! As an added bonus, all attendees will receive the password to access the articles section of our website; contained therein are numerous, richly featured white-papers, custom reports and forms, previously distributed on CD.

Version 15.1 Seminars ~ Coming in April

Because our 2009 seminars were well received, we are hosting five sessions this Spring: two in Lansing, Mich., two in Livonia, Mich., and one in the Cleveland, Ohio area.

These sessions are educational and an opportunity to network. With the rich enhancements offered in version 15, you'll find yourself working smarter, faster, and more accurately WITH THE PROPER TRAINING. Seminar hostesses, Gwyl Wright and Lisa Winn, have a combined 65 years of construction knowledge. This is your opportunity to learn about the changes in an instructor-led training session.

Cost for attending is \$75 for the first person and \$50 for an additional guest from your office. To register visit our website at www.wrightoffice.com, select Events (top section, red bar), and the "Click Here to Register for this Event" link in blue at the bottom of the page.

Tech Support

Calls From Our Customers



How do I backup SMB?

Starting with version 14, SMB allowed for attaching external documents to designated areas of the program. To elaborate, word documents, html links, excel files, PDF, and pictures, can be attached to records within your SMB data. While this is a move to the digital revolution, this requires some forethought to your backup procedures. Although these attachments will not slow the SMB program, they will substantially increase the data size of your SMB file. Consequently, your backups are increased in size as well.

While your SMB company folder is a FULL backup, the attachments within the company folder can be an INCREMENTAL backup. This will substantially save space on your chosen backup device as well as time required to perform the backup.

Please make sure you check with your IT department or outsourced firm to ensure you have taken the proper measures to ensure your backup media and process can support this added feature, and your data is available for restore if needed.